



## Maui Schooner Owner Survey Results

### OWNER AGE GROUP

18-29	30-39	40-49	50-59	60-69	70+	TOTAL
0	11	101	224	212	103	<b>651</b>

### CHILDREN UNDER EIGHTEEN

Yes	No	TOTAL
104	523	<b>627</b>

### USE OWNERSHIP

Yes	No	TOTAL
479	147	<b>626</b>

### AREA RATING (AVERAGE)\*

<i>Pool Area</i>	3.56
<i>Putting Green etc..</i>	3.54
<i>Unit Housekeeping</i>	4.13
<i>Unit Maintenance</i>	4.06
<i>Unit Bedrooms</i>	3.83
<i>Bathrooms</i>	3.33
<i>Kitchens</i>	3.52
<i>Kitchen Appliances</i>	3.59
<i>Living Areas</i>	3.68
<i>Onsite Activities</i>	3.51

### KEY FEATURE TOTALS\*\*

<i>Pool is UTD</i>	195
<i>Pool NI</i>	131
<i>Jacuzzi is UTD</i>	83
<i>Jacuzzi NI</i>	48
<i>Putting Green is UTD</i>	16
<i>Putting Green NI</i>	12

### SPECIAL ASSESSMENT

Yes	No	Undecided
169	211	235

### KEY AREAS-NEED IMPROVING

<i>Kitchens</i>	191
<i>Bathrooms</i>	312
<i>Bedrooms</i>	69
<i>Living Areas</i>	133

### HOW TO BILL S.A.

<i>At Time of Maint. Fees</i>	121
<i>Separate Billing</i>	332

### HOW TO PAY S.A.

<i>Lump Sum</i>	63
<i>Over Two Years</i>	376

### GENERAL OWNER COMMENTS ABOUT MAUI SCHOONER°

*Like Best About Maui Schooner...*

Location - 162  
 Staff - 105  
 Pool - 75  
 Units - 46  
 Bathrooms - 3  
 Couches - 0  
 Kitchens - 0  
 Bedrooms - 3  
 Furniture - 0

Grounds - 144  
 Quiet - 66  
 Beach - 93  
 View - 83  
 Size - 68  
 WiFi - 3  
 Parking - 2  
 Taxes - 5

*Like Least About Maui Schooner...*

Location - 1  
 Staff - 12  
 Pool - 65  
 Units - 96  
 Bathrooms - 11  
 Couches - 12  
 Kitchens - 6  
 Bedrooms - 11  
 Furniture - 17

Grounds - 2  
 Quiet - 0  
 Beach - 92  
 View - 8  
 Size - 0  
 WiFi - 7  
 Parking - 4  
 Taxes - 25

### LEGEND

NI = Feature Needs Improvement

UTD = Feature is Up to Date

S.A. = Special Assessment

\*Based on 1-5 Scale - 1 Being Poor, 5 Being Excellent

\*\*Responses Based on Owners Opinion of Key Resort Features

°Shows the Amount of Times a Keyword was Used In Their Respective Category

NOTE: Conflicting Totals are Due to Owners Either Checking More than One Box or Leaving a Field Blank.

